

Portrait of the German Society for Quality (DGQ)

DGQ (www.dgq.de) is the competence centre for quality, business excellence and quality management in Germany. The umbrella organisation is the registered society with its unique network of experts: quality specialists in Germany utilize DGQ - with its just under 800 corporate members and around 5,500 individual members – above all as a platform for exchange of knowledge and further training. Through dialogue with top decisionmakers from the worlds of politics and business, DGQ, as a non-profit organisation, provides ongoing and vital stimulus for the development of the central market success factors of Quality and Excellence. For more than 60 years, DGQ has been making an important contribution to the sustainable success of its members, clients and partners, supporting them along the road to top competitive performance.

The specialist subsidiary company DGQ Weiterbildung GmbH for further training means that DGQ is able to operate and react even faster and more efficiently. This organisation acts as optimiser and problem solver, helping to make quality management more professional in practice.

With its 62 regional circles and four regional offices, DGQ provides a network of committed quality experts from companies and other organisations covering almost the whole of Germany: around 8,000 visitors attend DGQ regional events each year and a further 10,000 participate in training sessions and seminars on quality, environmental and health and safety management. DGQ certificates are recognised both in Germany and internationally and are considered by industry to be a prerequisite for the ability to compete on the open market. DGQ is the only organisation in Germany that is entitled to issue EOQ (European Organization for Quality) certificates. In addition, as a Member and National Partner Organisation of the European Foundation for Quality Management (EFQM), DGQ promotes the management philosophy of the Excellence Model for strengthening companies and organisations on the competitive global stage.

Long-standing cooperation partners of DGQ include well-known and respected companies and institutions such as German Society for Association Management (DGVM), the German Institute for Standardization (DIN), the German Federation of Technical and Scientific Organisations (DVT) and the International Controllers Association (icv).

DGQ was established in Frankfurt in 1952 (headquarters) and has been an independent legal entity operating under its present name since 1972: it is a shareholder of the DQS Holding GmbH (Deutsche Gesellschaft zur Zertifizierung von Managementsystemen). Through the research association FQS Forschungsgemeinschaft Qualität e.V., established in 1989, DGQ initiates research projects concerned with quality management and coordinates knowledge transfer between the worlds of science and industry, particularly in order to facilitate the use of scientific research by small and medium-sized enterprises. Together with the company forum! Marktforschung GmbH, Mainz, DGQ is co-initiator of the “Germany’s Customer Champions” competition, whose aim is to establish benchmarking for the quality of Customer Relationship Management (CRM) and to recognise and reward excellence in this area in Germany.

For further information, please go to www.dgq.de

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